



Name:

Address:

Re: REFERENCE #:

LPN:

BALANCE DUE: \$

Thank you for your recent correspondence explaining your issue with Tampa-Hillsborough County Expressway Authority or Florida Turnpike Enterprise. However, to properly process your request for resolution, the following document(s) is/are needed:

_____ Death Certificate

_____ Police Report (if stolen)

_____ Proof of Payment showing payment was received before due date on invoice - If paid by check, copy of front & back of cashed check is required

***If paid after due date, monies are held by Florida Dept. of Transportation/SunPass for future toll usage*.**

_____ Documentation showing your current address was changed with the Department of Motor Vehicles before the violation dates or proof showing the license plate was cancelled/surrendered prior to tolls occurring

_____ Divorce Decree – the portion showing the party who was assigned ownership of the vehicle at the time of the violations (including the first page, last page & license plate # or VIN #)

_____ SunPass or E-Pass Detail Statement for the dates of the tolls and proof that the vehicle in question was listed on your account at the time the tolls were incurred

_____ Other: _____

Once this information is received and verified, your dispute will be processed and forwarded to the proper toll road authority. Without the requested information, you will be held responsible. If you have any further questions, please contact us at 1(877) 258-5205.